



About our insurance services

Leeds Building Society work with independent providers to meet the insurance needs of our members. Here's all the relevant information you need on how we work together.

Home and landlords insurance:

We only offer home and landlords insurance products provided by **Uinsure Limited**.

We will introduce you to Uinsure Limited.

We will not provide advice on the options available.

Uinsure Limited use a variety of underwriters to provide you with the best possible premium.

We won't charge a fee for introducing you to Uinsure Limited.

However, we will receive a commission from Uinsure Limited which means a percentage of your premium will be paid to the Society.

Life insurance:

We only offer products provided by **Legal & General** for life insurance.

We will introduce you to Legal & General.

We will not provide advice on the options available.

We won't charge a fee for introducing you to Legal & General

However, we will receive a commission from Legal & General, which means a percentage of your premium will be paid to the Society.

If you need to make a complaint you can contact us using the following methods:

- **Telephone** – 03450 50 50 75*
- **In writing** – Leeds Building Society, 26 Sovereign Street, Leeds, LS1 4BJ
- **Online** – leedsbuildingsociety.co.uk/contact-us/form/?form=complain
- **In branch** – leedsbuildingsociety.co.uk/find-a-branch/

*We may monitor and/or record your telephone conversations with the Society to ensure consistent service levels and for colleague training purposes.



Leeds Building Society

Change of Home Insurance provider

From time to time for commercial reasons our chosen insurance provider may change. If this happens, you'll be contacted at least 21 days before your current insurance ends. You'll be given details of the new proposed insurance provider and any other changes you may need to know about. In these circumstances your information will be provided to the new insurance provider for this purpose.

Who regulates us?

Leeds Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our registration number is 164992. We are an insurance intermediary acting on behalf of the insurer.

Our permitted business is the provision of savings products and the arranging and advising on mortgages and non-investment insurance contracts.

You can check this on the Financial Services Register by visiting the FCA website at [fca.org.uk/firms/financial-services-register](https://www.fca.org.uk/firms/financial-services-register) or by contacting the FCA on **0800 111 6768**.

Legal & General Assurance Society Limited. Registered in England No. 166055. Registered office: One Coleman Street, London EC2R 5AA. L&G are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Home Insurance is arranged by Leeds Building Society and administered by Uinsure Limited. Uinsure Limited is registered in England and Wales with company number 06046870 with a registered office at XYZ Building, Hardman Boulevard Manchester M3 3AQ. Uinsure Limited is authorised and regulated by the Financial Conduct Authority. Uinsure Limited is registered on the Financial Services Register under number 463689.